



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



Reminder: Cut your water consumption

Dear Resident,

[Cape Town's overall dam levels](#) are at the lowest level seen in recent years and the continuing drought crisis means that everyone needs to cut their water usage even further.

We urgently request that you:

only use municipal drinking water for drinking, cooking and essential washing
limit your usage to 100 litres per person per day

As of 1 February 2017, the City of Cape Town applied [Level 3B water restrictions](#) to help conserve the critically low municipal drinking water supply. Make sure that you are adhering to [Level 3B water restrictions](#), looking for and [fixing any water leaks on your property](#) and [saving water in your home](#).

The City's Mayoral Committee has recommended that Council adopt more stringent **Level 4 water restrictions**. If approved, the new restrictions will come into effect on **1 June 2017**.

The proposed Level 4 restrictions include:

No irrigation with municipal drinking water allowed at all

No washing of vehicles, trailers, caravans or boats with municipal drinking water allowed – use only non-potable water or waterless products

No topping up or filling of residential swimming pools permitted, either manually or automatically

Irrigation from boreholes or alternative water sources within 7 days of rainfall discouraged

All exemptions granted under Level 2 or Level 3 restrictions are revoked, and only certain re-application will be allowed

Higher water tariffs

Don't wait for the new restrictions to come into effect – save water now! [#thinkwater](#)

Help us save water: report water issues (e.g. burst pipes or faulty meters) and restriction offences:

Call 0860 103 089 (choose option 2: water related faults)

SMS 31373 (max of 160 characters)

Email water@capetown.gov.za

Online through our [Service Requests](#) tool
Videos

[Dam capacity, April 2017](#)

[Make water saving a way of life](#)

[Our 10% Water Contingency Plan](#)

CONTACT US

Customer Call Centre

[0860 103 089](tel:0860103089)

Emergencies

107 (Landline)

[021 480 7700](tel:0214807700) (Mobile)



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